



THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

AENOR has issued an IQNet recognized certificate that the organization:

EUROP ASSISTANCE, S.A. SUCURSAL EN ESPAÑA

PASEO DE LA CASTELLANA, 130 2A PLANTA. 28046 - MADRID

GRAN VIA DE LES CORTS CATALANES, 129-131 PLANTA 5°. 08014 - BARCELONA PO FLUVIAL 15, Planta 14 EDF. SIGLO XXI. 06011 - BADAJOZ

has implemented and maintains a

Quality Management System

for the following scope:

Provider of services at all times of travel assistance, home assistance, information and advise helplines, traffic ticket claims handling, expatriate services, medical transfers, airlines luggage check-in incidents.

which fulfills the requirements of the following standard

ISO 9001:2015

First issued on: 1999-08-01 Last issued: 2022-05-05 Validity date: 2025-05-05

This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a standalone document

Registration Number: ES-0247/1998

- <mark>I∴Net</mark> -

Original Electronic Certificate

Alex Stoichitoiu President of IQNet

Rafael GARCÍA MEIRO Chief Executive Officer

IQNet Partners*:

AENOR Spain AFNOR Certification France APCER Portugal CCC Cyprus CISQ Italy

CQC China CQM China CQS Czech Republic Cro Cert Croatia DQS Holding GmbH Germany EAGLE Certification Group USA

FCAV Brazil FONDONORMA Venezuela ICONTEC Colombia Inspecta Sertificiniti Oy Finland INTECO Costa Rica

IRAM Argentina JQA Japan KFQ Korea MIRTEC Greece MSZT Hungary Nemko AS Norway NSAI Ireland

NYCE-SIGE México PCBC Poland Quality Austria Austria RR Russia SII Israel SIQ Slovenia

SIRIM QAS International Malaysia SQS Switzerland SRAC Romania TEST St Petersburg Russia TSE Turkey YUQS Serbia